Harbinger Systems sponsors a research report on 'The State of Artificial Intelligence in HR'

Harbinger Systems, a global enterprise providing software technology services, has sponsored a research report on 'The State of Artificial Intelligence in HR' to be developed by HR.com. Findings of the report are now available for viewing.

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Harbinger Systems, provider of software technology services to some key enterprises, recently sponsored a research report to be developed by HR.com. Titled 'The State of Artificial Intelligence in HR', the report gathered views and updates from about 1000 HR professionals on AI, its influence in current HR functions and the role it will play in shaping the future.

With increased advancements and acceptance of AI in HR functions, many organizations are inching towards implementation, be it through chatbots, Robotic Process Automation (RPA) or virtual assistants. Many organizations, however, are still yet to implement AI in their HR functions, reasons ranging from acceptance, lack of knowledge about implementation and benefits or financial obligations. Since, Harbinger Systems is involved in providing technology services to help HR Tech Product companies gain technical and competitive edge, sponsoring a research report on AI in HR was an easy decision. HR.com, as a resources site and networking platform for HR professionals, aims to educate them by disseminating knowledge through mediums such as articles, webinars, whitepapers, videos and infographics.

The <u>report</u> and the <u>infographic</u> can be directly downloaded by accessing our website. Some of the key findings from the report are:

- As a profession, HR is still toward the bottom of the AI learning curve
- Al-knowledgeable HR pros tend to have higher expectations
- Analytics is viewed as the area of highest HR potential
- The ability to predict is widely desired and is linked to talent acquisition
- Nearly a quarter of the respondents say AI is already important to overall HR technologies today, and two-thirds say it will be in five years

Many more findings and an in-depth analysis is available in the report and is available for reference for all HR professionals. Harbinger Systems will also be doing a webcast on 'HR Tech Chatbots - Guide to automate HR applications using AI and ML' on December 12th, 2017 at 11:00 AM - 12:00 PM ET. The webcast, presented by Shrikant Pattathil, President and Maheshkumar Kharade, AGM - Technology at Harbinger Systems will look into:

- Al and ML trends related to HR tech applications
- Examples of chatbots in Recruitment, Time Off, Payroll and Benefits
- Insights and comparison of available AI tools and technologies for building chatbots
- Challenges in adoption and deployment of chatbots and how to overcome them

The webcast will also showcase live demos of chatbots Harbinger Systems has developed using Natural Language Processing (NLP), speech recognition, Machine Learning (ML), etc for its clients. These

chatbots have wide functionality in HR functions such as recruitment, time off, payroll and benefits among others. This webcast can be viewed by all interested professionals by registering for free on HR.com.

About Harbinger Systems

Harbinger Systems is a global company providing software technology services for independent software vendors and enterprises, with a specialization in product engineering. Since 1990, Harbinger has developed a strong customer base worldwide. Harbinger Systems builds software solutions leveraging social, mobile, analytics, and cloud (SMAC) technologies and IoT (Internet of Things) for domains such as human capital management (HCM), healthcare, eLearning, and publishing. International Association of Outsourcing Professionals (IAOP) ranks Harbinger Systems in The Global Outsourcing 100 listing consecutively for last five years. Recently, Harbinger is recognized in 2015 Global R&D Service Providers Rating — Product Engineering Services, by leading management consulting firm Zinnov. Harbinger Systems is a part of Harbinger Group, a leading global provider of innovative software products and services to companies in over 60 countries. For more information about Harbinger Systems, visit www.harbinger-systems.

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