

Harbinger Systems integrates AI enabled conversational chatbot with OrangeHRM

Summary: Harbinger Systems, a global enterprise providing software technology services, has released REST API open source plug-in for OrangeHRM to help automate time – off workflow.

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Globally, organizations and product vendors have started considering use of Artificial Intelligence (AI) in their core business strategy as well as product roadmap. Data collection and analytics is one of the key drivers of this adoption. In the near future, AI will change user experience and business processes across industries by making applications intelligent, leveraging available data.

At Harbinger Systems, we have already started helping our customers modernize their existing HR Tech products by applying AI to different workflows and modules. AI is getting used in HR Tech products to automate workflows, transform user experience by adding a personal touch through conversational interfaces and empower HR to make better decisions based on machine learning driven analytics and intelligence. As a part of our automation implementations, we have developed a custom Chatbot interface for HCM products in functions such Recruitment, Benefits Administration, Case Management, Time-off Management, Employee Engagement, and Payroll.

Recently, we integrated an AI-enabled Chatbot with one of the most popular open source HCM platforms, i.e., OrangeHRM (community edition) for Time Off workflows. This integration required customizations of OrangeHRM (community edition) REST APIs to support Time Off workflows. We are excited to announce that we have released the customized REST APIs for community use at [Github](#).

For more details on chatbots, kindly visit our demo video section or write to us on maheshkumar@harbingergroup.com.

About Harbinger Systems

Harbinger Systems is a global company providing software technology services for independent software vendors and enterprises, with a specialization in product engineering. Since 1990, Harbinger has developed a strong customer base worldwide. Harbinger Systems builds software solutions leveraging social, mobile, analytics, and cloud (SMAC) technologies, AI and Internet of Things (IoT) for domains such as human capital management (HCM), healthcare, eLearning, and publishing. International Association of Outsourcing Professionals (IAOP) has ranked Harbinger Systems in The Global Outsourcing 100 listing consecutively since the last five years. Harbinger featured in the 2015 Global R&D Service Providers Rating – Product Engineering Services, by leading management consulting firm Zinnov. Harbinger Systems is a part of Harbinger Group, a leading global provider of innovative software products and

services to companies in over 60 countries. For more information about Harbinger Systems, visit www.harbinger-systems.com

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